

PORT

PORT

USER MANUAL

## Introduction

Thank you for purchasing our PORT.

PORT is a smart home appliance that keeps a drink bottle at the ideal drinking temperature.

First, please read this manual carefully in order to use the product correctly and safely.

- After reading this manual, please keep it close at hand so that you can refer to it whenever you need to.
- This manual also includes a warranty, so please be careful not to lose or damage it.
- Some of the specifications described in this manual may be changed without notice in order to improve the product.
- This product is a device to keep the temperature of commercially available bottled drink (hot or cold drink). It cannot be used to warm or cool beverages.

- This product can keep the following containers cold or hot. PET bottles (only PET bottles specifically designed for heating should be used to keep liquids hot), cans, and glass bottles.
  - This product should only be used by users aged 15 or older who are able to understand the contents of this instruction manual. Individuals with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge may only use the product if they are supervised or instructed on the safe use of the product and associated hazards.
  - This product can only be used indoors.
- The recommended environment for use and storage is as follows. Outside of these conditions, the product may not function properly.

### <Recommended environment for use>

Temperature: 15 - 30°C / 59 - 86°F

Humidity: 20 - 85%Rh (no condensation)

### <Recommended environment for storage>

Temperature: -10 - 50°C / 59 - 86°F

Humidity: 10 - 90%Rh (no condensation)



### Safety precautions

The hazard levels are classified by the symbols shown below, and relevant explanations are provided.



#### **WARNING**

Indicates that death or serious injury may result if not avoided.



#### **CAUTION**

Indicates that minor or moderate injuries may result if not avoided.

#### **Note**

Indicates that property damage may result if not avoided.

The symbols have the meanings as shown below.



This symbol indicates a prohibited action.



This symbol indicates a mandatory instruction.



#### **WARNING**

To prevent danger to the user or third parties and property damage, observe the following precautions and use the product safely and correctly.

- Use the product in accordance with the installation locations, operating conditions, and operating methods described in this manual. This may cause an electric shock, fire, malfunction, or breakdown.
- Use the product with the specified power supply voltage (100 to 240VAC). This may cause an electric shock or fire.
- Always use the AC adapter or USB power cable that comes with the product. This may cause a fire or breakdown.
- Insert an AC adapter or USB cable straight and all the way into the device. Otherwise, an electric shock, ignition caused by a short circuit due to accumulated dust, fire, or malfunction may result.



- Clean the air inlet at least once a month according to the maintenance instructions. Leaving dust on the product may cause a fire due to overheating.



## WARNING

- Do not use or store the product within reach of children, infants, or pets. Otherwise, an electric shock, burns, frostbite, or injury may result.
- Do not use this product for any purposes other than keeping commercially available bottled beverages (hot or cold drinks) cold or hot. Otherwise, accidents or injury may result.
- Do not use carbonated beverages in heat retention mode.

Carbonated gas may cause the container to burst, resulting in an injury.



- Do not use the product if the AC adapter or USB cable plug is loosely inserted leaving a gap. Otherwise, an electric shock, ignition caused by a short circuit due to accumulated dust, fire, or malfunction may result.
- Do not put liquids such as water or foreign objects such as metal pieces inside the main unit or the USB port of the main unit or the AC adapter. Doing so may cause a short circuit, electric shock, fire, or malfunction.

- Do not use or store this product in the following locations.

- Locations where water may splash
- Locations that are humid
- Locations exposed to direct sunlight
- Locations that become hot (such as inside a car)
- Locations with excessive dust
- Locations where vibrations occur

Doing so may result in an electric shock due to a short circuit, or injury, damage, or malfunction due to deterioration of the product.



- Keep the main unit or AC adapter away from heat sources. Do not place it in a fire or heat it. Doing so may cause a fire or malfunction.
- Do not place heavy objects on this product or cover it with a cloth while it is in use. Doing so may cause overheating, fire, or malfunction.
- Do not touch the main unit or AC adapter when you hear thunder. Doing so may cause an electric shock due to lightning.

## WARNING

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- Do not insert a USB terminal of a different shape into the USB port on the main unit or AC adapter. Doing so may cause a fire, malfunction, or damage.

- When unplugging the USB power cable from the AC adapter, hold the plug at the end. Pulling on the cable may create a gap between the AC adapter and the outlet, or damage the cable, resulting in an electric shock or fire.



- Do not insert foreign objects such as cables or cords between the power outlet and the AC adapter plug. Doing so may cause a short circuit, resulting in a fire.

- Do not forcibly bend, pull, twist, bundle, place heavy objects on, pinch, subject the USB power cable to strong loads, or perform processing. Doing so may damage the cable, resulting in an electric shock, ignition, or fire.

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- Do not disassemble, repair, or modify the product. Doing so may result in an injury or a short circuit, causing a fire.



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- Before cleaning, always turn the power OFF and unplug the AC adapter and USB power cable from the product. Otherwise, an electric shock may result.

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## CAUTION

- Install the product on a sturdy, level surface. Otherwise, the product may fall or tip over, resulting in an injury, malfunction, or damage to the surrounding area.

- Install the AC adapter or USB power cable in a location where it will not be stepped on or caught on.

Otherwise, you may trip and fall, or the product may fall or tip over, causing an injury or damage to the product.

- When drinking a beverage that has been kept cold or hot in this product, always take the beverage container out of the product. Drinking from a beverage container while it is still in the product may result in injury, burns, or damage to the surrounding area due to leakage of the drink.



- Do not block the air inlet or air outlet, and do not place and use this product on long-pile carpets, rugs, or fabrics. Doing so will prevent heat from being dissipated, which may cause a fire due to overheating.

- Do not put beverages directly into the holder. If moisture gets inside, it may cause a short circuit, fire, or malfunction.

- Do not use the product to keep beverages cold or hot continuously for over six hours. Doing so may cause the beverage to deteriorate, which may cause health problems.

- Do not use the product to keep beverages cold or hot in a container other than the specified ones. Doing so may cause an injury, burns, or malfunction due to damage or leakage from the container.

- Do not touch the inner tube while the cold or heat retention function is active. Doing so may cause burns or frostbite.





## CAUTION

- When the product is not in use, unplug the AC adapter from the power outlet. Otherwise, the product may operate unintentionally, causing burns.
- In the following cases, do not use this product, or stop using it immediately and unplug the AC adapter from the outlet. In the event of a malfunction or if repairs are required, please contact [enquiry@texegsingapore.com](mailto:enquiry@texegsingapore.com). Using the product in such cases may cause an electric shock, ignition, or fire.
- The AC adapter or USB power cable is damaged, or the blade or plug are bent.
- The product no longer operates.
- The main unit or AC adapter becomes abnormally hot, emits an unusual odor, or malfunctions.
- Liquids such as water or foreign objects such as metal pieces have entered inside the main unit or the USB port of the main unit or AC adapter.



## Note

- Do not drop the main unit or drop objects on it, or subject it to strong impacts.  
Doing so may cause a malfunction or damage.

## Product specifications

Product name: PORT

Temperature settings:

5°C or less to 60°C or more / 41°F or less to 140°F or more

Recommended environment for use:

Temperature: 15-30°C / 59-86°F

Humidity: 20 - 85%Rh (no condensation)

Recommended environment for storage:

Temperature: -10 - 50°C / 14-122°F

Humidity: 10 - 90%Rh (no condensation)

External dimensions: W157.5 mm x H133 mm x D109.5 mm

Holder inner dimensions:  $\Phi$ 75 mm x H109 mm

Body weight: Approx. 660g

Rated: DC5V2.1A

Rated power consumption: 10.5W

Power supply: USB cable (USB-Type C to USB-Type A)

Adapter to use: Use an adapter with output DC5V2.1A.

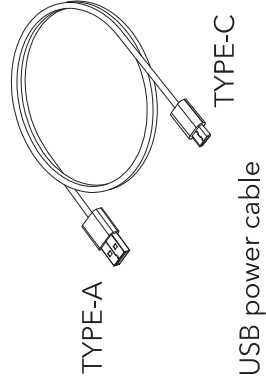
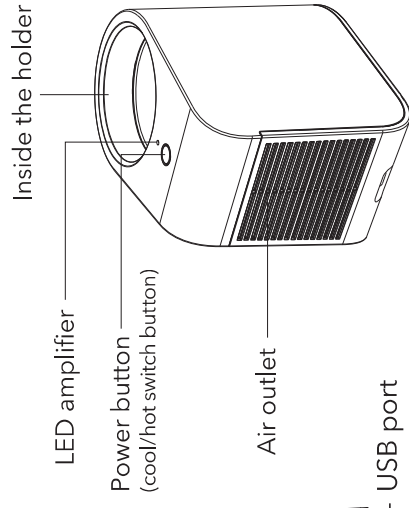
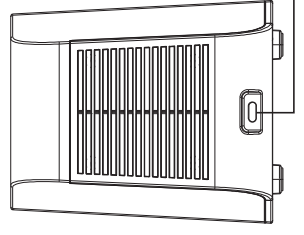
If you purchase a product set that includes an AC adapter, please also read the instruction manual for the included AC adapter.

## Package contents

- Main unit x 1
- USB power cable (USB-Type C to USB-Type A)
- Instruction manual (this manual) x 1

\* If the product set includes an AC adapter, the AC adapter will be in a separate box from the PORT unit.

## Product specifications



## Preparation of the main unit

- Leave at least 5 cm of space on the USB port side (back).  
Connect the main unit to the power source with the included USB power cable.
- USB-Type C side: Connect to the main unit.
  - USB-Type A side: Connect to the AC adapter or USB port. (Both output requires 2.1A or more)

## Installation and settings of the PORT app

If you want to operate the main unit using a smartphone, install the PORT app beforehand.  
<Installing the app>



### iPhone app (iOS)

Operating conditions: iOS 10.0 or later, Bluetooth 4.2 or later

1. Connect to "App Store" using the QR code on this page.
2. Tap "Get" to start installation.
3. When the [Get] button changes to [Open], the installation is complete.

### Android app

Operating conditions: Android 4.4 or later, Bluetooth 4.2 or later

1. Connect to "Google Play Store" using the QR code on this page.
2. Tap [Install]
3. When the [Install] button changes to [Open], the installation is complete.

When the installation is complete, the PORT app icon is displayed on the home screen of your smartphone.

## <Connecting the app and the main unit>

1. Check that the main unit is connected to a power source.
2. Start the app.
3. Tap [Detect connection destination]. \*1
4. Select the connection destination. \*1
5. Pairing is complete.

\*1 How to check the connection destination: The app connection destination is indicated by the serial number (13 alphanumeric characters starting with PO) printed on the bottom of PORT.

## <Changing the app settings>

The Settings page allows you to change the language\* and temperature unit settings.

To change the settings, follow the steps below.

1. Tap the icon on the home page to display the Settings page.
2. Tap the item you want to change and select the setting.
  - Language: Japanese, English, Chinese
  - Temperature unit: Celsius, Fahrenheit
3. How to unpair
  - Tap the Settings page on the main screen.
  - Tap the "Unpair button" to unpair.

## How to use

This product can be operated directly using the buttons on the main unit or with the smartphone app.

### <How to operate the main unit>

1. Press the power button to start the main unit.

When the power is turned on, the cold retention mode becomes active. (Lights up blue)

2. Cold retention mode/heat retention mode

The mode changes each time the power button is pressed.

- Cold retention mode: Lights up blue.  
Set temperature below 5°C / 41°F\*1,2,3
- Heat retention mode: Lights up red.  
Set temperature above 60°C / 140°F\*1,2,3

\*1 The temperature when the ambient temperature is 25°C/77°F and there is nothing inside the holder.

\*2 The temperature inside the holder varies depending on the usage environment.

\*3 The temperature setting does not guarantee the temperature of the beverage or contents placed inside.

3. Place a can, plastic bottle, etc. you want to keep cold or hot inside the holder.

4. When there is nothing in the holder or you want to finish using it, press and hold the power button until the LED goes out to turn the power off.

- Automatic power off function

The power automatically turns off six hours after the last operation. If you want to continue using it, turn the power on again.

5. If you do not use it for a long period of time, unplug the USB power cable from the AC adapter or USB port.

<How to use your smartphone>

1. Tap [POWER] on the app home screen to turn the main unit on.
2. Set the temperature inside the holder.

Tap the up or down key on the home screen to set the temperature inside the holder. Seven settings\*5,6 are available.

\*5 This function uses a temperature sensor built into the aluminum container to keep the container at the set temperature.

The set temperature does not guarantee the temperature of the beverage or contents placed in the product.

\*6 To help ensure safe use, the temperature is set to COOL MAX when you operate the buttons on the main unit after operating the app. Even if the temperature is set to COOL MAX using the app, it will be set to COOL MAX again when you operate the buttons on the main unit.

Temperature setting color display

- COOL MAX (5°C or less/41°F or less): Blue
- 10°C / 50°F: Cyan    • 40°C / 104°F: Yellow
- 20°C / 68°F: Sky blue    • 50°C / 122°F: Orange
- 30°C / 86°F: White    • HOT MAX (60°C or more/140°F or more): Red

How to care

 **WARNING**



- Do not plug or unplug the AC adapter or USB power cable with wet hands. Otherwise, an electric shock may result.



- Before cleaning, always turn the power OFF and unplug the AC adapter and USB power cable from the product. Otherwise, an electric shock may result.

 **CAUTION**



- Do not wash the product or expose the accessories to water. If water droplets get into the product from the air inlet or air outlet, it may cause a short circuit, resulting in a fire or failure.

### <Cleaning the main unit (regularly)>

Note

- If you want to use detergent, always use a neutral dishwashing detergent.

The surface of the main unit may be scratched and damaged if you use abrasive cleaners such as cleansers, organic solvents such as thinner or benzene, or strong acids or strong alkaline cleaners.



- Wipe the surface of the main unit using a cloth soaked in water or lukewarm water and wrung out tightly.
- If the product becomes dirty or condensation forms inside the holder, wipe it off using a dry, soft cloth.
- If the dirt does not come off, soak a soft cloth in a small amount of lukewarm water or neutral dishwashing detergent, wring it out tightly, and then wipe the unit.

### <Cleaning the air inlet (at least once a month)>

- Remove dirt and dust from the air inlet with a vacuum cleaner at least once a month.

### <Cleaning the power supply (as needed)>



#### WARNING



- After cleaning the plug of the AC adapter or USB power cable, check that the plug is completely dry before using it. This may cause an electric shock or fire due to a short circuit.

If you discover dust or water droplets between the AC adapter and the USB power cable plug or the USB port on the main unit, turn off the power, remove the AC adapter and USB power cable from the product, and wipe them off using a dry, soft cloth.

**If you think the product is malfunctioning**

If you think the product is malfunctioning while using it, check the following items.

**①The power does not turn on.**

- Is the USB power cable unplugged?
- Is the AC adapter unplugged from the power source?

**②The temperature cannot be kept.**

- Are you using an AC adapter below the rated capacity?
- Use an AC adapter with the output 2.1A or more.
- Are the air inlet and air outlet blocked with dust or other objects?
- Is a space of 5 cm or more ensured around the air outlet of the product?

- Has 30 minutes or more passed since the temperature was set?
  - Is the temperature around the product significantly high or low?
- The cold retention or heat retention performance of this product changes depending on the environment.

- Have you changed the set temperature in the PORT app?

**③Condensation occurs.**

- This is not a malfunction, but do not leave condensation as it is. Wipe it off gently using a soft, dry cloth.
- This product has a direct cooling system. Condensation may occur during operation because the aluminum container inside the holder is acting as a cooling plate.

**④The app does not start.**

- Restart the app.
- Update the app to a new version.
- Check that the app is compatible with your OS.

**⑤The app display does not fit on the screen.**

- Check the compatible devices.

**⑥There is an unusual smell.**

- Turn off the power and stop using the product immediately.

### If you think the product is malfunctioning

#### **⑦There is an unusual noise.**

- The fan may make a loud start-up noise immediately after the power is turned on.

#### **⑧The LED flashes white.**

- An error has occurred due to the self-judgment function of the main unit. Unplug and plug in the USB power cable, then turn on the power.

#### **⑨The LED is flashing in the color of the cold/hot temperature setting (app) mode.**

- There is not enough power to operate the main unit.
- If you are using both ports of an AC adapter that have less than 4.2A in total, change to an AC adapter of which one port functions with 2.1A or more.
- If you are using an AC adapter with a rated output of less than 5V2.1A, change to an adapter with a rated output of 5V2.1A or more.

### How to dispose

Dispose of the product according to the regulations of your area.

### FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

### **CAUTION**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Note:

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Contact for inquiries about products and after-sales service:**

enquiry@texegsingapore.com

Manufacturer:

TEXeg CO., LTD.

2-3-28 Oyamagaoka, Machida-shi, Tokyo 194-0215

URL: <https://texeg.co.jp/>